



# The Road Freight Association

*This is to Certify that  
Coleman Transport CC*

*has been accepted as a Member of the Association  
in the Micro Operator category*

*April 2017 - March 2018*

*Date*

*Membership Number: COL0007*

*The member shall comply with the following Code of Conduct:*

#### **1. Social and Environmental Commitment**

- (a) Comply with the laws of the Republic of South Africa and operate within the spirit of those laws.
- (b) Protect the environment, promote sustainable development and conduct business affairs that are socially responsible.
- (c) Make the most effective use and conserve the nation's natural resources.
- (d) Improve energy efficiency, monitor and reduce carbon emissions.
- (e) Support the values of the constitution.

#### **2. Regulations and Legislation**

- (a) Comply with Statutes, Acts, Regulations, Bye-Laws, guidelines, including but not limited to the Road Traffic Act, Labour Relations Act, NBCRFLI Agreement and legislation relating to anti-competitiveness, as well as professional service delivery such as FAIS Act Compliance.

#### **3. Ethics and Governance**

- (a) Manage and conduct their affairs according to principles and values of good governance.
- (b) Maintain high standards of ethics, fairness and professionalism.
- (c) Act with integrity at all times and deal fairly, honestly and responsibly with all customers and stakeholders.

#### **4. Vehicle Roadworthiness**

- (a) Ensure that vehicles remain in a roadworthy condition.
- (b) Maintain and implement policies and procedures for pre-trip inspections and take corrective action immediately.
- (c) Perform regular and preventative maintenance and servicing of vehicles and equipment according to industry self-regulation standards.

#### **5. Loads**

- (a) Ensure that the loads are safe and secure.
- (b) Ensure that loads do not exceed the maximum permissible axle and vehicle load masses.

#### **6. Operating Efficiency**

- (a) Strive to maintain high standards of operational efficiency through the optimal use of resources, cost reductions and fuel efficiencies.

#### **7. Employees**

- (a) Provide continuous training and development to employees.
- (b) Provide for the welfare of all employees.

#### **8. Drivers**


- (a) Recruit professional and qualified drivers with valid licences.
- (b) Ensure that drivers have the necessary competence, skills and experience to drive the vehicle and load assigned to them.
- (c) Continuously train and develop drivers to meet the needs of changing technology.
- (d) Adhere to driver hours and resting periods as prescribed in the relevant legislation.

#### **9. Safety and Standards**

- (a) Comply with the highest levels of safety and industry self-regulation standards.
- (b) Ensure that all reflective material and lamps are in working condition.
- (c) Improve methods of spray and dust reduction to allow safer passing by other vehicles.

#### **10. Commitment to the Association**

- (a) The member shall respond to all complaints forwarded by the Association within 14 days.
- (b) The Member shall conduct himself in a manner that will uphold the good standing and reputation of the RFA.
- (c) The member will NOT misuse his office within the RFA for personal gain.
- (d) The member will NOT make public statements on behalf of the RFA without the Authority of the RFA Executive.
- (e) The member will NOT represent the RFA in any manner without approval of the RFA Executive.
- (f) The member will NOT bring the Association into disrepute.
- (g) The member shall support the Association in all its endeavours.

  
**Chairperson**



  
**Chief Executive Officer**

**Without Trucks, South Africa Stops!**